



October 24, 2008

Dear STAR Health Provider/Office Manager:

Thank you for your continued support of the STAR Health (Foster Care) program. Due to your participation, Foster Care children across Texas have access to an extensive network of dental providers. Since the inception of the program in April 2008, StarDent has worked diligently to maintain open lines of communication with providers to ensure a smooth transition for all parties.

Please be advised that StarDent is required to follow the Medicaid Fee Schedule guidelines pertaining to prior-authorizations, pre/post operative x-rays and narratives. Because of these requirements, you may be asked to produce information that had not been previously requested.

In addition, due to the mobility of the Foster Care population, we recommend that providers contact StarDent prior to a scheduled THSteps exam to ensure that children are not receiving multiple exams within the recommended 6 month time frame. Claims received for multiple exams performed within the 6 month time frame will be denied.

StarDent also requests that all permanent crowns, and 5 or more sealants or fillings per child, be pre-authorized.

Please fax your pre-authorizations to: Dental Director, 281-313-7155.

Thank you for your continued cooperation and support!